

# Accommodation Index



Crystal Shower Falls, Dorrig National Park

PROPERTY	PAGE	PROPERTY	PAGE	PROPERTY	PAGE
Absolute Beachfront Opal Cove Resort	27	Friday on the Beach	20	Oaks Pacific Blue Resort	33
All Seasons Harrington	29	Gaia Retreat & Spa	12	Oaks Waterfront Resort, The Entrance	38
All Seasons Port Stephens Salamander Shores	31	Governors Lodge Resort Hotel	68	Olims Canberra an All Seasons Hotel	61
All Seasons Tamworth Towers	59	Harrigan's Irish Pub & Accommodation	41	Paradise Hotel & Resort	68
Angourie Rainforest Resort, Yamba	23	Headland Beach Resort, Lennox Head	21	Paradiso Resort	16
Apartments Inn Byron	20	Horizon Apartments Narooma	54	Pavilion on Northbourne	63
Aquajet Motel	26	The Hunter Habit	41	Peppers Anchorage, Port Stephens	31
Arajilla Lord Howe Island	66	Hunter Resort	41	Peppers Balé Salt	17
Aria Hotel Canberra	62	Ibis Newcastle	36	Peppers Convent, Hunter Valley	42
Australis Diamond Beach Resort & Spa	29	Ibis Wollongong	51	Peppers Craigieburn Resort, Bowral	50
Ballina Beach Resort	22	Jenolan Caves House	46	Peppers Guest House, Hunter Valley	43
Bellachara Boutique Hotel Gerringong	53	Kentia Holiday Apartments	69	Peppers Manor House, Southern Highlands	50
Bells at Killcare Boutique Hotel	39	Leisure Inn Pokolbin Hill	41	Peppers Salt Resort & Spa	17
Best Western Wollongong	51	Leisure Inn Spires	46	Pinetrees Resort	66
Boambee Bay Resort	26	Lilianfels Blue Mountain Resort & Spa	47	Poinciana Cottages, Norfolk Island	69
BreakFree Aanuka Beach Resort	26	Links House Bowral	50	Ponderosa, Norfolk Island	68
BreakFree Eco Beach	19	Lord Byron Resort	19	Quality Resort Horizons, Snowy Mountains	57
The Byron at Byron Resort and Spa	21	Magic Murray Houseboats, Moama	71	Quality Resort Sails	28
Byron Quarter Holiday Apartments	19	Maiden's Inn Holiday Park, Moama	58	Quality Suites Clifton on Northbourne	63
Capella Lodge	66	Mantra Aqua	33	Quay West Resort Magenta Shores	38
The Carrington Hotel	46	Mantra Ettalong Beach	39	Ramada Hotel & Suites, Ballina Byron	22
Channers on Norfolk Gardenside Apartments	68	Mantra Kooindah Waters Golf & Spa Resort	38	Riverside Holiday Apartments, Ballina	22
Château Élan at the Vintage, Hunter Valley	43	Mantra On Salt Beach	16	Rydges Port Macquarie	29
Chifley Albury	57	Mantra Quayside	28	Samurai Beach Resort	33
Chifley Apartments Newcastle	36	Marina Resort	31	The Sebel Harbourside Kiama	53
Chifley Wollongong	51	The Marque Hotel Canberra	61	The Sebel Kirkton Park Hunter Valley	43
Citigate Mount Panorama Bathurst	59	Medina Classic Canberra	62	The Sebel Newcastle Beach	36
Comfort Inn Crystal Motel, Broken Hill	58	Medina Executive James Court	62	Shoal Bay Resort & Spa	34
Country Comfort Orange	59	Medina Executive Wollongong	52	South Pacific Resort Hotel	69
Country Comfort Terrigal	38	Mercure Centro Port Macquarie	28	Sundowner Dubbo Aberdeen Motor Inn	59
Country Comfort Wagga Wagga	58	Mercure Lake Macquarie Rafferty's Resort	37	Sundowner Huskisson Bayside Motel	53
Crowne Plaza Canberra	63	Mercure Resort Hunter Valley Gardens	42	Travelodge Newcastle	36
Crowne Plaza Hunter Valley	42	Milky Way Villas	66	Tuscany Wine Estate	42
Crowne Plaza Newcastle	37	The Mountain Heritage Resort Hotel and Spa Retreat	47	Twofold Bay Beach Resort, Eden	55
Crowne Plaza Terrigal	39	Mungo Lodge	58	Wallamba River Holiday Park	30
Cypress Lakes Resort	44	Murramarang Beachfront Nature Resort, Batemans Bay	54	Waves Byron Bay	20
Diamant Boutique Hotel Canberra	64	Myall Shores Nature Resort	30	Wolgan Valley Resort & Spa	48
Dolphin Sands Jervis Bay	54	The Nelson Resort	32	Wymah Valley Holiday Park, Bowna	57
Eaglereach Wilderness Resort, Barrington Tops	44	Novotel Canberra	63	Yester Grange Cottages	47
East on Byron	20	Novotel Coffs Harbour Pacific Bay Resort	27		
Econo Lodge Bayview Motel, Eden	55	Novotel Lake Crackenback Resort	57		
Falls Mountain Retreat	47	Novotel Wollongong Northbeach	52		
Flynns Beach Resort, Port Macquarie	28	Oaks Lure Apartments	31		
Forrest Hotel and Apartments	61				

**Other properties available**

Mantra on Northbourne

Please read these Important Booking Conditions carefully as they apply to all bookings accepted by Travelpoint Holidays ('Travelpoint Holidays', 'we' or 'us').

## HOW TO BOOK

Contact your licensed travel agent who will request a reservation for you. Any verbal quote given is an estimate only of the price, which will be subject to change until written confirmation of the reservation. All reservations are subject to availability.

## PRICES AND CONDITIONS

Prices in this brochure are valid for travel from 1 April 2011 to 31 March 2012, unless otherwise specified. Prices are in Australian Dollars and include GST where applicable.

All prices are subject to availability and can be withdrawn or varied without notice. Prices are provided as a guide only and may vary due to changes in surcharges, fees or taxes or due to currency fluctuations. Please check all prices, conditions and information with your travel agent before booking.

The price of your holiday may change at any time up to 30 days before your departure if any new surcharges, fees or taxes are introduced or if any existing surcharges, fees or taxes are varied, even after you have paid all or part of the quoted price of your holiday.

If we have to change any part of your booking for reasons beyond our control, for example, an Accommodation Supplier overbooks accommodation, or if there is an increase in taxes or Supplier charges, we will notify you. If any such changes result in your holiday costing more or otherwise being materially different from that originally booked, then you may cancel the holiday and we will refund any monies already paid less any charges levied by Suppliers.

Some Suppliers may impose conditions that vary from the conditions stated in this brochure. Please ask your travel agent at the time of booking if different conditions apply.

## CREDIT CARD PAYMENTS

Prices in this brochure are for payments made by cash. A credit card surcharge will apply when paying by credit card. Please check this fee with your travel agent before booking.

## PRICES DO NOT INCLUDE

Anything not specifically indicated as being an inclusion of the package is an additional expense.

## DEPOSITS AND FINAL PAYMENT

### Deposit

A minimum non-refundable deposit of \$55 per adult or \$110 per booking, whichever is the greater, is required within 7 days of confirmation of your booking, unless otherwise advised at the time of booking. Some Suppliers may impose deposits in addition to the minimum deposits stated in this brochure. A deposit holds services but does not guarantee prices.

### Final Payment

Full payment of your holiday cost must be made **no later than 30 days** prior to travel, or by sale end date, or by the payment deadline specified in individual package conditions, whichever is earliest. For bookings made 30 days or less prior to travel, full payment of holiday cost is required at the time your booking is confirmed.

Please ensure payments are made by the due dates. If this does not happen, our computer system automatically cancels the booking without notice or liability to you.

Only upon payment of the full cost of your holiday do you have a final booking with the Supplier of the relevant good and/or service. In arranging your booking, Travelpoint Holidays is acting as the agent of the Supplier of the relevant Product and at no time do you have a contract with Travelpoint Holidays.

## MINIMUM BOOKING REQUIREMENT

Bookings of less than \$150 will incur a service fee of \$27 per booking.

## AMENDMENT FEES

Any amendment to your booking is subject to the approval of the relevant Supplier. Any approved change to your booking prior to, at or after making final payment will incur an amendment fee of \$27 in addition to any fees imposed by the Supplier.

## LATE BOOKINGS

A fee of \$27 will be charged for any late booking which necessitates documents being forwarded by Registered Post, Express Post or Courier.

## CANCELLATIONS AND REFUNDS

**Prior to final payment:** There will be no refund of your deposit.

**After final payment:** There will be no refund of your deposit, in addition to any fees imposed by the Supplier, which may be up to 100% of monies paid.

**After travel:** There will be no refund for cancellation once travel has commenced or for any unused services. Requests for refunds received more than 6 months after departure date will not be accepted.

## RESPONSIBILITY

Travelpoint Holidays is not itself an accommodation, transport, tour or event provider. We act only as an agent for the Suppliers (Hotels, Tour Operators and other Suppliers) who provide the various goods and/or services (Products). All bookings are subject to the terms and conditions and limitations of liability imposed by such Suppliers.

In producing this brochure, we have used information provided by Suppliers. Irrespective of any measures taken by us to ensure the information contained in this brochure is accurate at the time of printing, Travelpoint Holidays disclaims and will be exempt from liability in respect of anything misleading, false, incomplete or inaccurate and any errors, misdescription and all associated disappointment, loss, expense, damage, inconvenience, delay, death, shock, illness or injury, however caused.

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## MAPS AND PHOTOGRAPHS

Maps and photographs are included for general information. Hotel room photographs are representative only and actual rooms occupied may vary in décor and inclusions from those shown.

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## PRODUCT DESCRIPTIONS

Product descriptions and accommodation ratings featured in this brochure are provided by the individual Suppliers. Facilities, features or ratings shown are subject to change at any time. You should check with your travel agent at time of booking for any changes to published information of which we may be aware.

## CHILDREN'S PRICES

In most cases, children's prices for accommodation featured in this brochure refer to children occupying the same room/unit with at least two adults and using existing bedding. Additional charges will apply if extra beds (including rollaways and cots) are required. Prices for any other combination of children and adults should be obtained from your travel agent.

## BONDS

Bonds or credit card imprints are required by Car and Campervan Hire Suppliers, Yacht Charters and by most Accommodation Suppliers at the time of check-in to cover incidentals and fees not included in your holiday cost. Other bonds may apply at certain times of the year. Check with your travel agent prior to booking.

## AIRFARES

A number of airfares can be used in conjunction with your holiday package. All airfares are subject to availability and have special conditions. In most instances airfares must be paid in full at the time of booking and are non-refundable.

## TRAVEL INSURANCE

Travel insurance is strongly recommended as it may protect you if you cancel your holiday due to unforeseen circumstances. Ask your travel agent for details.

## TRANSFERS

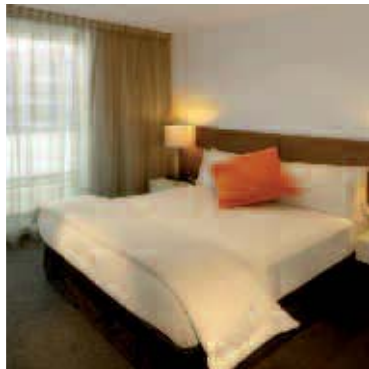
Some Accommodation Suppliers provide courtesy transfers from airports/railway stations. It is essential that these transfers are pre-booked. Some Tour Suppliers provide complimentary pick up and return to your holiday accommodation. This service must be confirmed with the Supplier 24 hours prior to departure.

## TOURS

Some tours require a minimum number of passengers to operate. If minimum numbers are not achieved tours may be cancelled at short notice. Additionally, some Suppliers reserve the right to cancel departures for other reasons. Some tours and itineraries may also vary and attractions may be substituted due to seasonal conditions. Travelpoint Holidays will not be held liable for a service variation, cancellation, delay or withdrawal, or a Supplier's failure to notify you.

## GOVERNING LAW

The Important Booking Conditions contained within this brochure are governed by the laws of Victoria, Australia.



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